Maricopa County Strategic Plan

FY 2023-2026

MISSION

The mission of Maricopa County is to provide regional leadership and fiscally responsible, necessary public services so residents may enjoy living in a healthy and safe environment.

VISION

Citizens serving citizens by working collaboratively, innovatively, efficiently, and effectively. We will be responsive to our customers while being fiscally prudent.

VALUES

- Public Interest First
- Open and Honest
- Accountable
- Measure Results
- Relentless Improvement
- Communicate and Collaborate
- All People Realize Their Full Potential

SAFE COMMUNITIES

Supporting safe communities and neighborhoods by providing access to a timely, integrated and cost effective smart justice system.

Goal 1

Reduce recidivism of justice-involved individuals by developing new and/or expanding a minimum of two (2) targeted intervention programs per year.

Goal 2

Strengthen and enhance overall public safety by implementing effective recruiting and retention strategies for critical positions within law enforcement and judicial services.

Goal 3

Reduce the number of deaths and negative societal effects caused by the opioid crisis in our community.

Goal 4

Strengthen our overall community well-being by implementing and/or expanding a minimum of two (2) prevention services or strategies per year that support the safety and stability of individuals and families in order to reduce the risk of those becoming involved in the justice system.

REGIONAL SERVICES

Providing best-in-class services, both mandated and of concern to residents, while coordinating with municipalities, other local jurisdictions, and community-based entities to consolidate services and avoid duplication, when applicable.

Goal 1

Reduce homelessness and promote affordable housing.

Goal 2

Reduce ozone-causing emissions by implementing sustainable strategies involving renewable energy, the use of zero-emissions vehicles, and leveraging technology.

Goal 3

Through a coordinated regional approach, develop and produce an updated 20-year Comprehensive Plan that plans for future growth and development and reflects the community's values and priorities.

GOVERNMENT OPERATIONS

Deploying an effective and efficient infrastructure to implement streamlined policies and procedures to improve delivery of services and promote a healthy workplace and fully engaged workforce.

Goal 1

Institute a countywide technology governance structure that leverages shared solutions and optimizes technology investments.

Goal 2

Build and earn trust by developing a single, integrated, online countywide portal in which key performance data and metrics may be easily accessed by the public.

Goal 3

Develop and implement a real-time, online dashboard reflecting the status and progress of achieving both strategic level as well as the supporting department goals.

GROWTH & ECONOMIC DEVELOPMENT

Being innovative in leveraging its resources, adaptive in its regulatory policies and practices, and proactive in its public relations to attract, promote, and support the growth of business enterprises to produce a vibrant and balanced regional economy.

Goal 1

Optimize service delivery to the public by having 97% of all permits, licenses, and clearances available online.

Goal 2

To ensure a sufficient, qualified, and well-trained workforce is in place to deliver high quality services by the County, create or expand at least two (2) strategies per year that reduce voluntary turnover within the first three (3) years of employment.

FISCAL STRENGTH & RESPONSIBILITY

Continuing to efficiently manage County resources and engage in effective fiscal planning with integrity and transparency to promote financial stability and economic prosperity for residents.

Goal 1

Maintain a structurally balanced operating budget and develop a sustainable funding strategy for public safety.

Goal 2

Maintain a reserve balance equaling two (2) months of the prior year's General Fund and Detention Fund budgeted operating expenditures through the end of FY2026.

Goal 3

Reduce liability and prevent loss countywide by developing and implementing an effective Enterprise Risk Management structure.